



Continuing Education



WHAT VCE CAN DO FOR YOU:

CONTINUING EDUCATION CREDITS (CEC)

In the Fiscal Year 2008-09, VCE offered over 200 trainings for CMH workers and the community -- most of which have continuing education credits for professionals. VCE can be your one-stop shop for all your CEC needs.

LOW COST

VCE offers trainings at lower cost to the Wayne County CMH Workers compared to other available trainings.

QUALITY AND ORGANIZATION

We provide you with high-quality speakers and presentations that are well-organized and easy to register and navigate.

ACCESSIBILITY OF STAFF

The VCE staff is always available to answer your questions and provide you with the assistance you need. Call our Toll-Free Message Center at 888-785-7793.

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Redefining our Roles in Recovery: It's Everybody's Business

Recovery Conference expected to be big draw for CMH workers and consumers

On October 6, 2009, the VCE will hold a daylong Recovery Conference geared toward CMH professionals. The conference is titled, "Redefining Our Roles in Recovery: It's Everybody's Business."

The event will be held at the Hyatt Regency, Dearborn, and features keynote speaker Daniel B. Fisher, MD, PhD.

Cost for the conference is \$60 and includes lunch and 6.0 continuing education credits for Social Workers.

The last day to register for this conference is Monday, Sept. 29, 2009.

Scholarships are available for Consumers, Peer Support Specialists and College Students.

VCE Breaks Previous Attendance Record

Over 550 people attend June 30 Autism Conference at the Hyatt Regency

The Virtual Center of Excellence broke its own attendance record on June 30 when 552 people attended the Autism Across the Lifespan: Emerging Practices conference at the Hyatt Regency, Dearborn.

David Laman, PhD, the keynote speaker for the event was very well received by audience members.

The conference featured 19 other speakers as well, for a total of 9 break-out sessions that repeated three times.



David Laman, PhD, Keynote Speaker

Despite the conference being quite a challenge logistically, VCE received high praise from participants and speakers for the

organizational efforts of the staff, specifically Tiffanie Martinez, MSW, Event Coordinator.

VCE staff video recorded the keynote speaker and parent panel for the morning session as well as all the breakouts. These should be available for viewing on our website soon.

Scholarships were given to parents of children with autism to attend the conference. They expressed their appreciation to be allowed to attend and stated, in general, that they learned a

lot about new play techniques and how to interact with their child's school through the training sessions they attended.

Training	Date/Time	CECs	Location	Audience	Registration Opens
*Redefining Our Roles in Recovery: It's Everybody's Business	10/6/09 8:30 AM - 4:30 PM	6.0 for Licensed Social Workers	Hyatt Regency 600 Town Center Drive Dearborn	Community Mental Health, Substance Use Professionals and Students serving individuals and families who are Wayne County residents	Open Now! Go to www.vceonline.org to register by Sept. 28, 2009
Children's Mental Health Grand Rounds Series: Working with Children in Foster Care	10/15/09 10 AM - 12 PM	2.0 for Licensed Social Workers and 2.0 CMEs	Dearborn-Ford Community & Performing Arts Center 15801 Michigan Ave. Dearborn	Community mental health professionals, teachers and human services workers serving families who are Wayne County residents.	Open Now! Go to www.vceonline.org to register.
*Assessing & Managing Suicide Risk	10/19/09 9 AM - 4:30 PM	6.5 for Licensed Social Workers	Center for Excellence 13111 Allen Road Southgate	Community Mental Health, Substance Use Professionals and Students serving individuals and families who are Wayne County residents	Open Now! Go to www.vceonline.org to register.
Direct Care Learning Series	11/4/09 Time TBD	N/A	Center for Excellence 13111 Allen Road Southgate	Peer Support Specialists, Child Care Workers, Mental Health Techs, Support Staff, Direct Care Workers; all staff who work within the organizations that provide services to CMH consumers, not limited to housekeeping, billing clerks, receptionists, parking lot attendants, club house advocates, supportive housing and employment specialists.	10/1/09
Applied Suicide Intervention Skills Training (ASIST)	11/9/09 & 11/10/09 9 AM - 4:30 PM	Credits no longer available for Social Work, MCOLES approved	Center for Excellence 13111 Allen Road Southgate	Peer Support Specialists, Law Enforcement, Mental Health Techs, Support Staff, Direct Care Worker, Teachers, Parents, Faith-Based Workers, All Community Members are welcome.	Open Now! Go to www.vceonline.org to register.
Children's Mental Health Grand Rounds Series: Grief and Loss Issues in Working with Children	11/19/09 9 AM - 12 PM	3.0 for Licensed Social Workers	Dearborn - Ford Community & Performing Arts Center 15801 Michigan Ave. Dearborn	Community mental health professionals, teachers and human services workers serving families who are Wayne County residents.	10/15/09

*These trainings will have a cost for attendance.

VCE is in the process of securing additional continuing education credits in the following areas: Michigan Commission On Law Enforcement Standards (MCOLES), National Board for Certified Counselors (NBCC), Nursing Credits, Adult Foster Care (AFC) Home Operator, Peer Support Specialist, Certified Addictions Counselor.

THE VCE TEAM

From D-WCCMHA:

Kimberly Bradshaw, AAS
Program Assistant

Katrina Palmer, BA
Event Planner

Veda Sharp, LMSW
Acting Executive Director

Brett Bryant
Audio/Video Specialist

Anne Segall, LMSW, BCD
Curriculum Coordinator

Teresa Blossom
Director of Communications

Stacy Duff, LBSW
Children's Initiatives Coordinator

Laura A. Sheldon. BS
Event Planner

Margaret Keyes-Howard
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Jamie Farmer, BBA
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Nathaniel Staley, BA
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Michele Reid, MD
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Gary LaRosa
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Rita Turner, LMSW
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Tiffanie Martinez, MSW
Event Coordinator

Pasquale Vignola, MA, LLP
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Michael Moreland
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Continuing Education Coordinator

Carol Ann Oleksiak, LMSW, ACSW
Director

VCE Mailing Address: 13101 Allen Road, Southgate, MI 48195 Toll-free Message Center: 888-785-7793 Fax: 734-785-7740

Q&A

VCE Answers Common Questions

If I can't print my certificate right away after taking an online training, how can I print it later?

Since May 2009, VCE has been allowing members to print their certificates from their Virtual Training Transcript. You can always go to the Transcript to print certificates for live and online trainings that have been taken since May 2009.

I forgot my password for the VCE website. How can I find out what it is?

The VCE website has a "forgot password" function which will email you your password. As long as you registered on the website using a valid email address, your password will be emailed to you. If you have any problems with this feature, please contact the VCE toll-free message center at 888-785-7793.

When I start an online training, but can't stay for the whole time, can I turn it off and come back later?

Our online trainings have a built-in "bookmarking" system, which will save your spot in a training so that when you come back to it, you can pick up where you left off and not have to start over.

Can I retrieve my co-worker's user ID and password?

Each individual should be responsible for his or her user ID and password. We can not release anyone's email address and/or password to another member.

If I attended a live training and lost my certificate, how do I get another copy?

The VCE will provide you with a replacement certificate for a cost of \$10 per certificate to cover staff time to research your attendance, supplies and postage.

How do I know if I am registered for a training?

Whether you register for a training from our website or via fax, you will always receive an email confirmation of your registration at least one week prior to the event. If you do not hear from us by that time, please contact us to confirm your registration. Because we are the *Virtual* Center of Excellence, we do most of our communication via email, therefore, it is imperative that you register with our website with a *valid* and working email so that we may communicate important information to you.

Why does a training I've taken not appear on my Virtual Transcript?

A training will only appear on your transcript if you register for it online from the VCE website. When you register via fax or other methods, it will not show up on the transcript.

VCE offers new online trainings

Currently, the Virtual Center of Excellence offers the following trainings on our website, www.vceonline.org:

Supplementary VCE Trainings

- ▶ **Cognitive-Behavioral Treatment of Children & Adolescents**
Course Offer: 2 CECs
- ▶ **Interdisciplinary Approaches to Pain Management**
Course Offer: 1 CEC
- ▶ **Ethical Issues in Child & Family Therapy**
Course Offer: 3 CECs
- ▶ **Cultural Competency: Working with LGBTQ Youth**
Course Offer: 1.5 CECs
- ▶ **Traumatic Brain Injury and Public Service**
Course Offer: 3.0 CECs

VCE continues to add online trainings to its repertoire. In the coming months we will be adding: "ACT Training," "Advanced Directives" and "Bullying: Myths, Facts & Management in Children & Adults."

Community Mental Health Required Trainings

- ▶ **Medicaid Fair Hearings, Local Appeals & Grievances**
Required annually by all Mental Health Professionals
Course Offer: 1 CEC
- ▶ **Person Centered Planning (PCP)**
Required annually by all Mental Health Professionals
Course Offer: 1 CEC
- ▶ **Health Insurance Portability and Accountability Act (HIPAA)**
Required annually by all Mental Health Professionals
Course Offer: 2.5 CECs
- ▶ **Annual Recipients Rights (2009 version)**
Required annually by all Mental Health Professionals

RENT THIS SPACE!

Your message will reach over 14,000 people in Wayne County, specifically CMH Workers. Ads will be subject to approval by D-WCCMHA and VCE staff. Great opportunity to advertise your conference or training. Ad rates are \$500 for For-Profit and \$250 for Non-Profit Organizations. To place an ad, contact Sheila Toporek at 734-785-7705, Ext. 7300.

Presenter Profile

Dr. Robinson contributes to new book

Detroit resident, Amorie Robinson, PhD, LP, has provided trainings for VCE several times on the issue of Cultural Competency and has recently announced the publication of "Benefiting by Design: Women of Color in Feminist Psychological Research," a book to which she contributed an article on black lesbian adolescents.



Mikkola. She is also a lecturer at the University of Michigan where she teaches a Women's Studies/Psychology course on multicultural group process. She taught Introduction to LGBT Studies for 3 years. Membership affiliations include the American Psychological Association, the Association for Women in Psychology, and the Detroit Metro chapter of the Association of Black Psychologists (interim president). Dr. Robinson is a co-founder of the Ruth Ellis Center, Karibu House, and A.L.O.R.D.E. Collective.

"The book focuses on psychology of women of color research, clinical and practical issues," Dr. Robinson stated.

She serves as a psychotherapist at Third Circuit Court of Michigan's Family Division Clinic for Child Study and as a therapist at Lewis &

Dr. Robinson also has contributed to two other publications that will be released in the future.

COMMENTS FROM OUR COMMUNITY

"The VCE training sessions are an excellent way for participants to gain instruction in the areas of mental health."



-Celena Barnes, PHG, Special Needs Ministry

"Professionally, it is important to provide ongoing trainings to promote quality of service delivery."



-Marsha Page-Poore, OTR

"VCE is a first-rate organization. Great attention to detail."

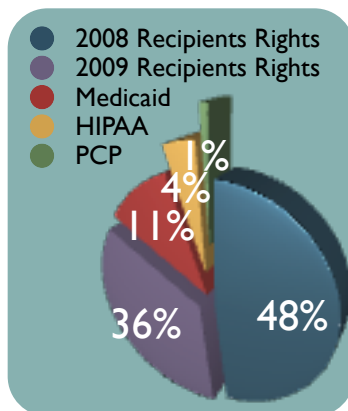


-Adam Brode, MA, CCC-SLP

Website members continue to grow

VCE website membership at 14,000+

Since the Virtual Center of Excellence website rolled out in May 2008, membership has been steadily growing. Now, the website members number over 14,000 and continue to grow.



Online Trainings attract members

VCE's online training offerings continue to attract new members. The easy, online trainings save time and effort on the part of the employer as the participant no longer has to drive to a live training and sit in a classroom for long periods of time.

This graph shows the number of VCE website members who have taken VCE's online required trainings.

In 2008, nearly half (7,842) of the registered users took the Recipients Rights training. Person Centered Planning as only been on the website a short time and has attracted 1% (166) of the membership to take it.

Thirty-six percent (5,797) of all users have taken the 2009 Recipients rights and 11% (1,733) have taken Medicaid, Fair Hearings, Grievances and Appeals. Numbers for online trainings continue to grow.