

1. What is your age?















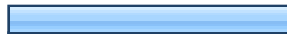



	Response Average	Response Total	Response Count
Age	46.04	45,166	981
	answered question		981
	skipped question		24

2. How many years have you been working in the mental health field?

	Response Average	Response Total	Response Count
Years in Mental Health	14.16	14,132	998
	answered question		998
	skipped question		7

3. Please indicate your job category (select all that apply).

		Response Percent	Response Count
Adult Foster Care Home Operator	<input type="checkbox"/>	2.6%	26
Certified Addiction Counselor	<input type="checkbox"/>	4.1%	41
Certified Advanced Addictions Counselor	<input type="checkbox"/>	2.8%	28
Certified Peer Support Specialist	<input type="checkbox"/>	1.6%	16
Certified Prevention Counselor	<input type="checkbox"/>	1.0%	10
Administrative (management, supervisor, executive)	<input type="checkbox"/>	29.0%	289
Audiologist	<input type="checkbox"/>	0.0%	0
Board Director/Trustee	<input type="checkbox"/>	0.4%	4
Case Manager (Support Coordinator)	<input type="checkbox"/>	10.2%	102
Dietician/Nutritionist	<input type="checkbox"/>	0.1%	1
Direct Care/Community Health Worker	<input type="checkbox"/>	8.8%	88
Foster Parent	<input type="checkbox"/>	0.8%	8
Department of Human Services Worker	<input type="checkbox"/>	4.6%	46
Independent Facilitators	<input type="checkbox"/>	2.1%	21
Infant Mental Health Endorsed Worker	<input type="checkbox"/>	2.5%	25
Job Coach	<input type="checkbox"/>	2.7%	27
Law Enforcement	<input type="checkbox"/>	1.1%	11
Licensed Practical Nurse (LPN)	<input type="checkbox"/>	0.6%	6
Medical Director	<input type="checkbox"/>	0.3%	3
Nurse Practitioner	<input type="checkbox"/>	0.1%	1

Occupational Therapist		0.5%	5
Occupational Therapist Assistant (OTA)		0.3%	3
Parent/Guardian		3.0%	30
Parent Support Parent		1.1%	11
Peer Mentor		1.7%	17
Peer Recovery Coach		0.9%	9
Pharmacist		0.0%	0
Physical Therapist (PT)		0.3%	3
Physical Therapy Assistant		0.0%	0
Physician (MD or DO)		0.3%	3
Physician Assistant (PA)		0.0%	0
Professional Counselor		8.6%	86
Psychiatrist		0.2%	2
Psychologist		6.3%	63
Recipient/Consumer		0.7%	7
Registered Nurse (RN)		1.9%	19
Social Work Technician		2.9%	29
Social Worker		41.9%	418
Speech Pathologist		0.1%	1
Support Staff/Receptionist		5.4%	54
Youth Advocate		4.5%	45


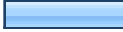




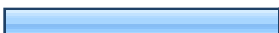








Other (please specify) 162

answered question	998
skipped question	7








4. Please specify your license type, if applicable (select all applicable boxes).

		Response Percent	Response Count
Certified Addictions Counselor	<input type="checkbox"/>	11.3%	73
Certified Criminal Justice Worker	<input type="checkbox"/>	1.7%	11
Infant Mental Health Endorsement - Level I	<input type="checkbox"/>	0.2%	1
Infant Mental Health Endorsement - Level II	<input type="checkbox"/>	2.9%	19
Infant Mental Health Endorsement - Level III	<input type="checkbox"/>	1.9%	12
Infant Mental Health Endorsement - Level IV	<input type="checkbox"/>	0.9%	6
Licensed Professional Counselor	<input type="checkbox"/>	13.0%	84
Marriage & Family	<input type="checkbox"/>	1.4%	9
Nursing	<input type="checkbox"/>	4.5%	29
Physician	<input type="checkbox"/>	0.8%	5
Psychology	<input type="checkbox"/>	12.2%	79
Social Work (BSW)	<input type="checkbox"/>	17.6%	114
Social Work (MSW)	<input type="checkbox"/>	50.8%	329
answered question			648
skipped question			357

5. Please indicate all of the types of trainings you have taken part in (select all that apply).

		Response Percent	Response Count
Children's Mental Health Grand Rounds		41.3%	405
Direct Care Learning Series		17.9%	176
Recipient Rights (online required training)		79.1%	776
HIPAA (online required training)		75.3%	739
Medicaid Fair Hearings, Grievances & Appeals (online required training)		59.0%	579
Person Centered Planning (online required training)		64.2%	630
Special Topics Online (LGBTQ, Cultural Competency, etc.)		41.0%	402
Special Topics Live Trainings (Autism Conference, Law Enforcement Summit, Fatherhood Conference, etc.)		22.5%	221
Systems Transformation Learning Series		14.9%	146
Trauma Learning Series		22.7%	223
Infant Mental Health		14.9%	146
Ethics and Pain Management		41.5%	407
Retention Focused Supervision		9.2%	90
Suicide Prevention Trainings (ASIST, AMSR, Suicide Prevention Conferences)		33.1%	325
Parent Management Training - Oregon		2.7%	26
		answered question	981
		skipped question	24

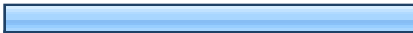





6. I log onto VCE's website, on average:

		Response Percent	Response Count
Never		1.5%	15
Once or twice a year		10.8%	108
3-5 times a year		22.1%	221
6-10 times a year		21.8%	218
Once a month		29.2%	291
Once a week		10.6%	106
More often		3.9%	39
answered question			998
skipped question			7




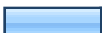


7. Please check one of the boxes to indicate your level of agreement to the statement.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Rating Average	Response Count
VCE has made it easier for me to get my required continuing education credits.	5.9% (58)	1.4% (14)	12.1% (120)	31.1% (308)	49.5% (490)	4.17	990
VCE has made it easier for me to get training to maintain my license.	5.3% (51)	2.2% (21)	26.0% (250)	25.5% (245)	41.1% (395)	3.95	962
VCE trainings have made it more efficient for me to get required training.	6.6% (65)	1.3% (13)	6.0% (59)	33.3% (327)	52.7% (518)	4.24	982
VCE has supported the development of my career by helping me get licensed.	6.8% (65)	8.7% (83)	40.7% (389)	21.7% (207)	22.2% (212)	3.44	956
VCE has supported the development of my career by exposing me to relevant topics.	5.3% (53)	2.5% (25)	14.5% (144)	42.6% (422)	35.0% (347)	3.99	991
VCE has supported the development of my career by providing trainings on Evidence-based Practices.	5.0% (49)	3.8% (37)	20.9% (205)	40.2% (394)	30.2% (296)	3.87	981
VCE has supported the development of my career by providing trainings that count toward specific certificates/endorsements.	5.5% (54)	3.4% (33)	19.9% (195)	35.2% (345)	36.0% (353)	3.93	980
VCE has enhanced my ability to do my job.	5.0% (50)	4.7% (47)	14.6% (145)	43.1% (428)	32.5% (322)	3.93	992
I would recommend VCE as a training resource to a colleague or co-worker.	5.7% (56)	2.2% (22)	5.1% (50)	31.5% (309)	55.4% (543)	4.29	980
answered question							998
skipped question							7





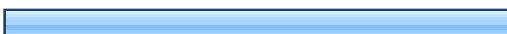

8. Do you use any type of social media (please select all that apply)?

		Response Percent	Response Count
Facebook		61.8%	617
LinkedIn		21.5%	215
Twitter		9.7%	97
Texting		64.8%	647
Podcasts		9.7%	97
None		17.5%	175
	Other (please specify)		54
answered question			998
skipped question			7

9. Would you prefer that VCE communicate with you through any of the following social media (please select all that apply)?

		Response Percent	Response Count
Facebook		15.3%	153
LinkedIn		4.6%	46
Twitter		1.4%	14
Texting		13.9%	139
Podcasts		3.5%	35
None		72.4%	723
	Other (please specify)		155
answered question			998
skipped question			7

10. What do you think VCE does (please select all that apply)?

		Response Percent	Response Count
Produce online courses for the VCE website.		90.5%	903
Work with content experts to provide the most up-to-date information for trainings.		83.0%	828
Perform event management duties so that live events run smoothly.		62.5%	624
Secure continuing education credits for VCE trainings and other trainings throughout the county.		86.2%	860
Research licensure requirements to ensure VCE is providing valid trainings to assist workforce members in maintaining their licensure, certifications or endorsements.		75.8%	756
Provide an avenue for consumers and peers to have a voice at all levels of planning for events and content.		50.5%	504
	Other (please specify)		17
		answered question	998
		skipped question	7

11. Please list any ways in which VCE has helped you to do your job.

	Response Count
	519
answered question	519
skipped question	486

12. If there are any additional ways that VCE can continue to support your professional development, please let us know what they are.

	Response Count
	309
answered question	309
skipped question	696

13. If you would like to be entered into the drawing for an Ipod Nano, please provide your name and e-mail address so that we will be able to contact you if you win. Please note that your name and e-mail address will not be connected with any of the answers that you provide in the above survey questions.

	Response Count
	214
answered question	214
skipped question	791

2011 Detroit-Wayne County Workforce Survey

Summary Report

Open-Ended Questions

11. Please list any ways in which VCE has helped you to do your job.

“VCE has notified me of upcoming training related to the endorsement I am trying to obtain. VCE has provided requested training which has helped me understand how to perform my job better. The use of the web site has allowed me to attend more training [events] close to home.”

“Provided the necessary course work on-line for me to continue to provide services to clients from Wayne County CMH.”

“The VCE staff and leadership have done an excellent job of providing a broad range of topics that are relevant. For those of us that cross many disciplines it offers the chance to learn across systems in a very efficient way.”

“As a clinician, I am able to easily track my own trainings and complete all of my annual training requirements. As an administrator, it is much easier for my staff to obtain the trainings they need, both for their own licensing and to meet the 24 hours of annual training specific to children and adolescents.”

“The VCE trainings allow me to earn free and/or low cost CEUs to maintain my license so that I can keep my job. Although all the topics do not directly relate to my current position, they keep me informed on current practices in the Mental Health Community for future employment opportunities. They also assist me in coordinating with other professionals/organizations that may be involved with the people I provide service to. They provide good resources for overall coordination of care among all facets of the people I service, which enables me to provide the best quality of care.”

“VCE trainings have given me wonderful treatment ideas and ways to further provide for the families and individuals that I work with.”

“‘Oh my God’, VCE has enhanced my ability to perform my duty as a direct care worker so (well). I am happy doing my job. Thank you, VCE, for your continuing education and training, I appreciate it.”

“One of the best things has been the ability to take the CMH required courses online. The Children’s Mental Health Grand Rounds has enabled me to get my CMHP 24 hours in a convenient way with very diverse trainings. The efficiency of the VCE allows me to maximize my time away from the office.”

“They have provided free or very low cost ways for me to maintain my license and therefore keep my job. In these hard economic times and being that a social worker does not make much to begin with, I don’t know what I would do to get my training hours in if I had to pay for them. VCE is a life saver!”

“VCE has provided me with many trainings that I use on a regular basis as I do

my job. If there is a topic that I need or just want further training on VCE usually has a training on the topic.”

“The trainings are convenient either online or in person due to multiple locations, so I really don’t have to travel to take them and I appreciate that.”

“VCE has helped me through the University of Michigan School of Social Work by providing trainings that are relevant to the career that I will obtain after graduation from graduate school. I already have a BSW and am working on my MSW, and the training has been a great resource for me in my development of my MSW.”

“A constant source of most recent educational and technical literature, techniques, skills, and resources to better serve my clients in as many ways as possible, as well as, to enhance and further my career to better serve the community.”

“Provided relevant training by professionals who are able to give examples to help me in my work and allows me easy access to receive the training I need to stay knowledgeable and keep my credentials.”

“VCE is awesome, user friendly and supports the mental health and substance abuse treatment professional community well.”

“The CEU trainings that I have attended provide current information relevant to the changes in policy and legislation, and promotes skill development (e.g. suicide prevention, pain management, etc.). I find it useful both in my administrative and direct practice tasks.”

12. If there are any additional ways that VCE can continue to support your professional development, please let us know what they are.

“I would be interested in learning more about how all service providers can work together and how we support each other to help the customer. We hear about it but we don’t really have professional examples/illustrations.”

“I would like to suggest VCE can present something online for support staff at the contracted agencies (e.g. Confidentiality - how support staff are the frontline personnel regarding consumers information not being disclosed).”

“It would be helpful to do a series on Certified Peer Support Specialists so that other professionals can see the importance of the use of CPSS.”

“I would love to see a training pertaining to the DSM IV and the Global Assessment of Functioning (GAF) Scales for adults and children.”

“Have more trainings that deal with youth aging out of the system and services to refer them to for on-going support.”

“Offer more diverse topics for trainings, such as personality disorders, other types of mental illnesses, psychotherapeutic approaches/therapies, more on grief and loss, more on children and adolescent issues, including trauma and abuse/neglect issues, counseling for divorce issues.”

“Maintain and continue the high standards of training that is already supplied.”

Additionally continue to have sites that make it easy to access viable information on current topics in this field.”

“Just continue to provide great, low cost trainings! I like the multiple sites to choose from so that I do not have to travel far.”

“Partner with the Michigan Certification Board for Addiction Professionals to obtain CEU credits.”

“I would like more options for earning continuing education credits online in areas such as suicide prevention, substance abuse therapies, and trauma specialist certifications.”

“I would like more topics related to school social work such as special education requirements, emotional impairment diagnosis, community resources for disadvantaged students, [etc.]”

“Offering more trainings on professional development in the area of leadership. I think that is needed a lot.”

“I appreciate VCE so much! Attending and keeping track of required trainings can be very stressful and time consuming and this service makes such a difference. Thank you so much! E-mail notices of which trainings are available to view for credit would be awesome as well.”